

January 10, 2020

General Manager  
Listing Department  
BSE Limited,  
Phiroze Jeejeebhoy Tower,  
Dalal Street,  
Mumbai 400 001

Vice President  
Listing Department  
National Stock Exchange of India Limited  
'Exchange Plaza',  
Bandra-Kurla Complex,  
Bandra (East), Mumbai 400 051

Dear Sir/Madam,

**Subject: Status of Investor Complaints for the quarter ended December 31, 2019.**

Pursuant to Regulation 13(3) of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, the status of Investor Complaints for the quarter ended December 31, 2019 is as per **Annexure A**.

Kindly take the same on records.

Thanking you.

Yours sincerely

**For ICICI Prudential Life Insurance Company Limited**



**Vyoma Manek**  
**Company Secretary**  
**ACS 20384**

**Annexure A****Status of Investor Complaints for the quarter ended December 31, 2019**

<b>Sr. No.</b>	<b>Particulars</b>	<b>Number</b>
1.	No. of investor complaints pending at the beginning of quarter	1
2.	No. of investor complaints received during the quarter	34
3.	No. of investor complaints disposed of during the quarter	34
4.	No. of investor complaints remaining unresolved at the end of quarter	1*

\* This Complaint has been responded to within timeline.

The SCORES Registration ID of the Company is i00517.

**ICICI Prudential Life Insurance Company Limited**

1st and 2nd Floor, Cnergy IT Park, Appasaheb Marathe Marg, Prabhadevi, Mumbai - 400025.

**Regd. Office :** ICICI PruLife Towers, 1089, Appasaheb Marathe Marg, Prabhadevi, Mumbai - 400025. India. Visit us at [www.iciciprulife.com](http://www.iciciprulife.com)

Phone: +91 22 5039 1600, Fax: +91 22 2422 4484, Email: [corporate@iciciprulife.com](mailto:corporate@iciciprulife.com)

CIN : L66010MH2000PLC127837